

# Online Scheduling

Tools that make it easy to connect with new and existing patients.

## Benefits of online scheduling

- Reduce staff resources dedicated to taking appointments by phone or in person
- Provide additional options to reach and connect with new and existing patients
- Streamlined workflow lets you devote more time to patient care

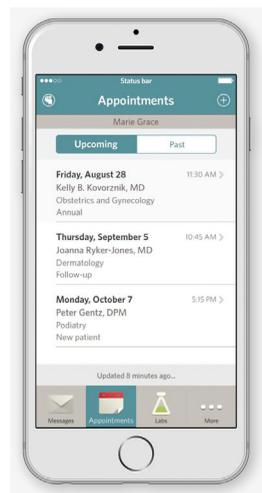


## John Muir Health provides three online scheduling tools

1. Direct Scheduling
2. Open Scheduling
3. Zocdoc

## MyJohnMuirHealth – Direct Scheduling

- Allows current patients to book and confirm their own appointments online from 1 hour to 90 days in advance
- Front office staff automatically notified of any self-scheduled appointments and can confirm, triage or call the patient as needed
- Improves patient compliance with scheduled appointments and helps fill open calendar dates and times
- Designed to help improve patient panel access to appointments

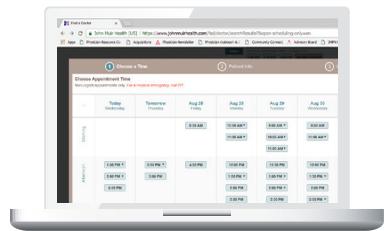


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## JohnMuirHealth.com – Open Scheduling

- Extends Direct Scheduling by opening appointment calendar to new patients
- Works in conjunction with John Muir Health’s “Find A Doctor” to assist patients in selecting the right physician for their needs
- New patients can book and confirm appointments from 1 hour to 30 days in advance
- Designed to increase panel size and attract new patients



## Zocdoc® - Another online option for reaching new patients

- List your practice on Zocdoc.com to reach an untapped group of potential new patients
- Build and strengthen your online reputation
- Extensive online database helps patients search for and select the right physician
- Zocdoc website and app allow convenient last-minute appointments and text reminders
- Requires prior setup of Direct and Open Scheduling

## Find out how John Muir Health can keep you connected

Contact your John Muir Health Regional Physician Services Manager



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